

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

(ENTIRE BOOK) A theologian's perspective on the issues involved in the pastoral task.

Preface

The author writes as a theologian and minister, and claims no special competence in the field of pastoral counseling. Nevertheless, he has had the privilege of many years' intimate discussion with those working in this field.

Chapter 1 Therapy and Salvation: The Dimensions of Human Need

From a Christian point of view, human needs must be met on two levels: The need of both the body and the mind for that which sustains and nourishes. The search for therapy becomes transmuted into the quest for salvation.

Chapter 2: The Minister's Authority

When we speak of authority in the Christian faith and ministry, we must see that authority through its source, namely, in the revelation in Jesus Christ. This is to say that our authority derives from him whose claim rests finally on nothing other than the sheer expression of love to God and to men.

Chapter 3: Personal Channels of Grace

What happens when the individual comes to the pastor for help in time of trouble? While we concentrate on the individual person and his relationship to a counselor, we do not mean to forget the social dimension of life. We must seek to understand the structure of human life as a history of personal relationships in which God's grace works as transforming power. God's grace is his love in action.

Chapter 4: Forgiveness, Judgment and Acceptance

Forgiveness, as the Christian understands it, involves all that we mean by psychological acceptance. The pastor should find his capacity to enter into the problems of another sustained and increased by the resources of grace to which in faith he turns.

Chapter. 5: The Minister's Self-Knowledge

The pastor can obstruct the work of grace if he does not understand himself or his people. That is why churches, theological schools, and laymen are taking a new look at the preparation of the Christian minister.

Chapter 6: Life in the Church and the Healing of the Human Spirit

The church is the true Christian community holding out hope for the nurture and health of spirit to those within it, when it is animated by the spirit of acceptance, of reconciliation, and of service.

Viewed 267 times.

[return to religion-online](#)

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

Preface

The Faculty of the Union Theological Seminary in Richmond, Virginia, invited me to give the Sprunt Lectures in 1959, and requested that they deal with the theological foundations of pastoral care. This book gives in substance the content of the lectures. They are a theologian's attempt to analyze the issues involved in the pastoral task. I write as theologian and minister, and claim no special competence in the field of pastoral counseling. I have, however, had the privilege of many years' discussion with those working in this field. I gladly record my debt to Arthur Cushman McGiffert, Jr. and Anton Boisen, whose course, "Experience and Theology," in The Chicago Theological Seminary opened up the relation of theology to psychology for me; to Seward Hiltner, Granger Westberg, and my present colleague, Earl Loomis, with each of whom I have taught courses on the relation of psychiatry and theology; and to William Oglesby of Union Seminary, Richmond, not only for his encouragement in the project I was undertaking, but for helpful criticism of the lectures. The positions taken here are of course my own.

A word should be said about two terms. The Latin *cura* can be translated "care" or "cure," but I prefer "care of souls" because we can always care even when we cannot cure. The "minister" is the ordained person, called by the Church to its leadership in that office. I have used the word "pastor" when the special task of caring for the spiritual needs of the congregation and of individuals is in view. But of course the

minister is always a pastor, and the pastor a minister, These are functions as well as offices, and in the broader sense every Christian may be minister-pastor to his neighbor. I have tried to keep this also in mind, and in the last chapter to examine the setting of pastoral care in the life of the congregation.

To know the hospitality of Union Seminary, Richmond, the gracious welcome of its faculty and students, and the loyal and responsive hearing which is given to the Sprunt Lectures is to experience the reality of the Christian community and be sustained by it. I am deeply grateful to President and Mrs. James A. Jones, and to all those who made the occasion of working out this book a memorable one. To my wife I am especially indebted for her critical and competent preparation of the manuscript.

Daniel Day Williams
Union Theological Seminary
New York

[return to religion-online](#)

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

Chapter 1 Therapy and Salvation: The Dimensions of Human Need

To bring salvation to the human spirit is the goal of all Christian ministry and pastoral care. In this first chapter we consider the relation between the meaning of salvation in the Christian faith and the healing of the ills of body and mind. That there is a relation has always been affirmed in the Christian Church. Salvation is itself a kind of healing. We speak of our Lord Jesus Christ as the Great Physician who in his earthly ministry, and in the continuing ministry of his Church, is concerned for sick bodies and minds. In the twentieth century a new turn in the "care of souls" has given additional sharpness to our need for a clear view of therapy and salvation. Modern psychological understanding has come as a revolutionary force. So pervasive is its influence that in theological education the analysis of pastoral care has been focused increasingly upon problems of psychotherapeutic counseling, and upon new modes of understanding the pastoral task through the insights of group therapy and group dynamics. It is clear that the movement initiated by Freud has become a broad stream affecting every aspect of religious life.

Some see a danger that a sectarian gospel of psychological healing will be substituted for the Christian message of salvation through God's grace. Others fear that technical preoccupation with methods of counseling will destroy the depth of personal relationship if "souls"

become "cases." At this critical juncture it is essential that we in the Christian churches re-examine our theological assumptions in pastoral care. We must know what we are about when we try to see mental and physical illness in relation to human sin and to God's action through which we are forgiven and offered a new life in Jesus Christ.

I. Christian Faith And Knowledge

It is necessary at the Outset to state my presuppositions concerning the relation of Christian faith to empirical knowledge. I shall affirm two main propositions:

First, the Christian faith arises out of the concrete historical experience of the Hebrew community and the first communities of disciples of Jesus, later called Christians. The faith which gave rise to the Christian community was expressed in the story of Jesus told as the disclosure of God's will to save mankind from the threat of a meaningless, sinful existence. Christian theology is a continuing interpretation of this faith in relation to all human thought and experience.

My second presupposition is that the work of interpreting the Christian faith is never finished. Christ is the *Logos*, the integrating meaning of our existence. Every aspect of experience therefore presents a challenge to the Christian to learn more of God and his purpose. It is God who is the absolute truth, not theology. No theologian should regard any hypothesis which may possibly lead to new knowledge in a spirit of condescension. He may have something to learn about Christ from any human experience. He holds every particular truth to be subject to examination in the light of the ultimate truth which is given to us -- but not possessed by us -- in Jesus Christ.

In seeking the integrity of the Christian witness as it bears upon the significance of the pastor's task, we recognize that we need all possible scientific and humanistic understanding of human beings and the way they live with one another. We also know that we need the core of personal knowledge which comes only through response to the redemptive love offered in Jesus. The key to pastoral care lies in the Christological center of our faith, for we understand Christ as bringing the disclosure of our full humanity in its destiny under God.

If we find that some psychological perspectives upon human nature lack a full awareness of Christian values -- and we certainly shall -- we

should also remember that in the Church we have had to learn some painful lessons about the inadequacies of much well-intentioned pastoral work. Every human relationship embodies a mystery, and our Christian ministry participates in the deepest mystery of all, the life of the soul before God. We need both the light of faith and the patiently acquired light of empirical understanding if we are to serve God as ministers of his Church.

II. Salvation And Healing

As we set out to analyze the Christian conception of the care of souls, we must say what we mean by salvation. It can be defined as fulfillment for man in a new relationship to God and his neighbor in which the threats of death, of meaninglessness, of unrelieved guilt, are overcome. To be saved is to know that one's life belongs with God and has a fulfillment in him for eternity. This is life eternal, says the Fourth Gospel, to "know the one true God." And the Westminster Confession is echoing this message of the Gospel when it says that "the chief end of man is to glorify God and to enjoy him forever"

The concept of salvation raises many questions. Must every ill of man's flesh or mind be overcome before we can say he is truly saved? When is a person genuinely healthy and fulfilling his intended being? Does the ultimate fulfillment promised in the Gospel lie in a different dimension from the immediate goals of psychological adjustment? If these are related, how are they related? How far does a theological understanding of man tell us anything about the sources of neurotic anxiety and the self-frustration which besets our human life? Is the saved man able to solve more of his problems from day to day, or does he rather learn to live with insoluble problems?

The Scripture appears to take a double attitude toward the healing of disease. God is concerned with the health of man, and the divine power brings healing. At the same time, the biblical man of faith looks beyond present suffering, and assumes a certain indifference toward the immediate ills of life as he anticipates a final fulfillment. It is in the relationship between these two aspects of biblical faith that a theology of salvation and healing must move.

In Old Testament religion, disease and sickness come from the hand of God, as do all the fortunes and circumstances of life (Deut. 29:22; II Chron. 21:18-19). But God is also the healer of diseases. This theme

occurs frequently in the Psalms and was the basis of one temple cult. In Psalm 103 the healing of diseases is spoken of in the same breath with God's forgiveness of the sinner, and disease here, as elsewhere in the Old Testament, is to be taken in the literal and physical sense. The same language of healing also appears in the expression of faith in salvation. In Hosea 7:1 God's will to restore his people is declared as his will to heal them. We need a full study of the place of disease and its healing in the Hebrew faith.¹

The work of healing occupies a large place in the record of Jesus' ministry. However he interpreted healing, as a sign of the Kingdom or as service to men whose heavenly father knows their earthly needs, it must be acknowledged as an essential element in the meaning of his ministry.

In the New Testament faith, as in the Old, the language of salvation and the language of healing are interwoven. H. Wheeler Robinson has pointed out in the analysis of the meaning of salvation (*soteria, sozo*) that in the New Testament in one hundred and fifty-one occurrences of the noun or the verb, sixteen refer to deliverance from disease or demon possession and over forty to deliverance from physical death.² To be made whole is to enjoy the restoration of vital health or function. It is said of the withered hand in Matthew 12:13, "It was restored whole [*apokatastethe*] like the other." Jesus says to the woman healed (Mark 5:34), "Daughter, your faith has made you well [*sesoken*], go in peace and be made whole [*hygies*]"; and Luke reports the ironic rebuke to the Pharisees, "Those who are well [*hygiainontes*] have no need of a physician" (Luke 5:51).

The concern for healing springs naturally from concern for the neighbor. The Christian faith has always recognized the obligation to "feed the hungry and clothe the naked," to visit those sick and in prison. But it is the subtle connection between the natural health of man and the soul's need for salvation which leads to the deeper concerns in the Christian understanding of salvation. The healing miracles in the New Testament appear often as signs of the Kingdom of God. Jesus' power to heal manifests the divine power which restores all of life, Thus the natural desire to be relieved of mortal suffering is transmuted into the question about the meaning of life, and the search for a right relationship to God. It is because of this complex and mysterious relationship between part and whole, natural need and ultimate fulfillment, that Christian theology requires a clear view of the nature of man, and his creature-needs in

relation to his destiny under God.

III. In Search of Essential Humanity

A Christian theology of salvation requires a doctrine of essential humanity. From the story of creation to the appearance of the new being in Jesus Christ, the Bible has in view God's intention for his creation and especially his purpose for man, his creature who bears the divine image. Man is intended for fullness of life upon the terms set by his nature as it comes from the hands of God. But the actual state of man is one of estrangement from God, which means a distortion of his essential being. He has not only lost the full life for which he is created, but he has lost in part his capacity to achieve a clear view of what that life is. In our doctrine of man, therefore, we have to respect two elements. First, since man is finite there are limitations to his knowledge of himself and his world which are given with his creaturely state. Man is in process, both in his individual and his collective life. He literally does not know what he is becoming. Even a perfect creature would have to define essential existence in terms which allowed for the limits of creaturely knowledge.

Second, man the sinner has a distorted understanding of his being and of the meaning of his fulfillment. As man searches for his essential self, he corrupts his definition of his humanity. Consider the ideals of humanity which have governed civilizations and see how they are full of the pride of race and class, the selfishness of individuals, and the resentments of finitude and death. Man's search for wholeness can lead him to destruction. So the question of what the real human needs are becomes a theological problem because our ultimate perspective on the meaning of our existence is involved.

In the Christian faith it might appear that the problem has been solved for us by the revelation of our restored humanity in Jesus Christ. He is the archetype of essential humanity. Here is the foundation of the Christian care of souls. We have a guide and criterion for the goal to be sought in every human relationship. But when we ask what this criterion means in actual life, we encounter two special characteristics of the Christian approach to human nature and its fulfillment which are at once the key to insight and the source of perplexity in the pastoral task.

Love is the center of Christ's disclosure of our humanity. God has shown his love for us in the action which reveals his purpose, and that

action is told in the Christian story of Jesus. To love then, in the New Testament sense, means to participate in this action. Our action is a response -- in ways appropriate to our situation -- to what God has done for us. Thus Paul enjoins the Christian community, "Let this mind be in you, which was also in Christ Jesus --- who took upon him the form of a servant [*doulos*]" (Phil. 2:5 ff). And this surely is the foundation of Luther's daring statement that we are to become Christ for one another.

So far then we have the basis of all care of souls. It is an action in love which makes concrete the spirit of ministry we know in Christ. But there is a strangeness about such love. It is spirit, never mere form. To love means to conform our action to the concrete needs of the neighbor. Our human need is involved with our guilt, so God's love is expressed as forgiveness. Our need is for hope in the midst of estrangement, so God has to bear with us in our suffering. To know, therefore, that we are to love our neighbor does not tell us what we are to do, until we discover our neighbor's need and learn what we can do. Love becomes incarnate in the acts of persons who seek one another in a spirit which opens the way to a deeper relationship. Adoration, forgiveness, sacrifice, mutuality, are all themes of love, but none of these allows arbitrary boundaries to its creative power. Love comes to know itself only in responding to the call of the neighbor.

There are indeed special dimensions of love in the varied relationships of life: brotherly love, sexual love, love of work and play, love of country, love of adventure. None of these falls wholly outside the meaning of the *agape* of God made known in Christ, yet in none of them can there be a mere imitation of Jesus as pattern. The *imitation of Christ* is either a creative response in freedom or it is a false and arbitrary imposition of law upon life. All the loves of human existence may be affirmed in the spirit of *agape*, yet *agape* transcends them all. It gathers human energies together in the service of the saving action of God who wills to redeem every human life from its self-imposed futility.

A second aspect of the Christian criterion of the soul's health takes us a further step in the consideration of the meaning of love in the Gospel. We have said that love conforms itself to the need to be met. This means that we encounter our neighbor, as God has encountered us, not in the innocence of a development toward perfections but in the distortion and suffering of estrangement. In Tillich's way of expressing this fact, Christ reveals our essential humanity under the conditions of

estrangement.³ This means that the Christian revelation does not give us a picture of a new life, with all problems solved, all perplexity put away. We see in Christ the way in which love *bears with* our human situation, taking its burdens into the new life. Fulfillment is promised, hope is restored, and a new way opened, but with no setting aside of the conditions of the human pilgrimage. The restoration of our essential humanity as declared in the New Testament is in a sense *proleptic*. We know what we are intended to be. We know love as spirit breaking through and overcoming the darkness of life, but not banishing it. In his great book on the atonement, J. McLeod Campbell said Christ revealed the love of God by trusting it.⁴ The trust was declared in the midst of the pain and sin. The resurrection is a sign of the victory which is beginning, but which is not yet consummated.

Therefore, Christian faith has a double aspect in its understanding of what the soul needs. On one hand, every person should be built up into the Body of Christ, the Church. Each is to become in his own way the new man, as God intended. At the same time the concrete decisions in life are to be made in love and trust, allowing the spirit of love and specific circumstance to open the way.

As one reads the New Testament the wonder grows that in spite of the fact that the first Christians were overwhelmed by the assurance that they had seen in Christ the new Adam, man restored and fulfilled, they refused to make Christ a new law. He is himself the fulfillment of the law.⁵ Throughout the Gospel runs the theme that there is yet more to be known of the riches of God's purpose. "Greater things than these will ye do," says the Christ of the Fourth Gospel to his disciples. "It doth not yet appear what ye shall be," says the Johannine writer (I John 3:2). And Paul returns always to this theme: "The earnest expectation of the creature waiteth for the manifestation of the sons of God" "We wait for the redemption of our body, for we are saved by hope" (Rom. 8:19, 28-24).

What then does it mean to be saved? It means to have one's life in all its good and evil, its hope and its brokenness, restored to participation in the love of God, which is the meaning of all existence. This participation is not simply the enjoyment of a legal status; it is a new relationship of personal faith. It is the broken man becoming whole. There is a present and positive renewal in the life of faith. It is not only being rescued from evil, it is the discovery of the wonder of the good world and the glorious goodness of the creation. To be saved is to be led

out of self-centered concern to a joyful and active vocation, serving God in his world.

Salvation contains a dimension of expectation. "Beloved, now are we the sons of God, and it doth not yet appear what we shall be" (I John 3:2). Thus the Christian conception of eternal life unites the present experience of God's abiding grace with the expectation of a life with him which neither suffering nor death nor anything else can destroy. It involves a task to be accomplished and a glory to be celebrated. And these belong together.

IV. Suffering and Salvation

When we recognize that salvation for the Christian has its definition in the story of Jesus and at the same time that the Gospel raises our eyes to an infinite horizon which stretches beyond all our knowledge of what human life may become, we recognize two consequences for the way in which we understand the Christian ministry to people.

The first of these is that there is always more to learn about human needs, and the way they should be met. Such learning involves both the gathering of objective knowledge and the practice of personal ministry. There is much we can know about man only through the patient fact-gathering and experimentation of the sciences. Physiology, biology, psychology, anthropology, sociology, indeed even physics and chemistry, are making continual discoveries which are relevant to our knowledge of man. Man is incredibly complex, and that fact is critically important for the task of pastoral care. This is not to say that we need to have complete scientific knowledge about a person before we can communicate the essential message of salvation. But the spirit of ministry to another human being leads us to respect and use all the knowledge we do have. Even the spirit of *agape*, by itself, will not necessarily protect us from dangerous errors which may lead to the hurt and even the destruction of others. The pastor who seeks to help a paranoid by sympathy alone or by offering only the consolation of prayer and religious assurance is not really feeding the hungry person or giving the cup of cold water. Love requires intelligence in action.

We know, however, that we can add up all the objective knowledge we derive from the sciences and still miss the kind of knowledge which comes only from personal participation with others in man's search for reality. One of the genuine services of psychology to Christian ministry

in our day has been the recovery of the insight that this element of personal participation in relationship is vital to our discovery both of the other person and of ourselves. It has also been a contribution of the psychological sciences to show that such knowledge is not contradictory to scientific objectivity. The I-Thou relationship is not an esoteric experience separated from all the other structures of human existence. It is rather the center of a process which has many structural elements, and in which objective knowledge has its very important place. Those who emphasize personal relationship and acceptance often forget the discipline and preparation which have gone into the experience of the counselor or pastor who has developed the habits, insights, and skills which open the way to fruitful personal meeting.

The Christian understanding of salvation, we conclude, requires a continuing dialogue between Christian believers and the sciences of man. It excludes dogmatism on either side. William Ernest Hocking reminds us that most of our conscious life is engaged in trying to find out what we really desire.⁶ Even in the new life of faith in which desire is being transformed, we must still ask for the meaning of our new existence in its concrete implications.

The second consequence of the meaning of salvation leads to some basic issues with modern views of man and with some modern psychologies, for it has to do with the attitude which Christian faith takes toward the continuing ills of life, toward the meaning of suffering, and toward the natural goal of the complete health of the well-adjusted person. Christianity, we say at once, is concerned with the life of faith as man's discovery of how to bear with his limitations as well as how to overcome them. St. Augustine goes to the heart of the matter in his vision of the two aspects of the revelation in Christ:

He is at once above, and below; above in Himself, below in His people, above with the Father, below in us. . . .
Fear Christ above, recognize him below. Have Christ above bestowing His bounty, recognize Him here in need. Here He is poor, there He is rich. . . . So then Christ is rich and poor. As God He is rich, as Man poor. Yea rich now as Very Man, He hath ascended into heaven, and sitteth at the right hand of the Father; yet is He still poor here, is ahungered and athirst and naked.⁷

Let us illustrate what this view of Christ implies in the crucial question

of guilt. There is real guilt, the consequence of a freedom exercised without love or within a self-centered love. There is a pathological "guilt-feeling" in which our sense of remorse is out of all proportion to the regretted action. There are the consequences of guilt, sometimes engraven on our physical being, with disease resulting from the inner tension.

Now the Christian Gospel promises relief from the burden of real guilt. God's forgiveness has been and is offered. It is effective in our midst. To believe in Jesus Christ is to know that God has crossed over to us, when we could never find our way back to him through our own effort. We have been delivered from the body of death.

Shall we describe this deliverance, then, as freedom from any continuing struggle with the isolation of guilt, and from any pathological guilt feeling, as well as from the disease which comes with inner tension? Sometimes the Gospel has been understood in this way; but it ought to be clear that there is something wrong with such a view. We should not forget that the new existence in reconciliation is given in and with the human realities of sin and estrangement. The notion that through faith we cease to be people in need of forgiveness has led to some of the most fanatical and unlovely aspects of Christian history. We may agree that Calvin's language is subject to misunderstanding, but surely he is right when he says of the saints that "though sin ceases to reign, it continues to dwell in them, there remains in them a perpetual cause of contention, to exercise them, and not only to exercise them but also to make them better acquainted with their own infirmity"⁸

Calvin implies here that continuing struggle is a source of deepening knowledge to the Christian. This suggests one answer to the place of suffering in the growth of the soul. Let us examine two alternative answers which have persisted in Western culture and which reappear in some contemporary psychological interpretations of man. The first is the Stoic way. The self is guarded against threatened destruction through an inner strength which makes itself invulnerable to the assaults of outrageous fortune. The protection is partly a strength to withstand and it is partly a protective shield, for the Stoic will not let himself be moved by suffering more than he can help. What he must feel he will endure.

There is truth in the Stoic answer, and the essential element in it is not foreign to the Christian spirit. There is a necessary stoicism in the

practical wisdom of life, even for those who believe that all suffering may lead to creativity. But the Christian view is never purely Stoic, for the Christian is not ultimately concerned about protecting himself from suffering. In the involvements of love we seek to share life, not immunity to its pain. Identification with the needs of the neighbor is possible only through a willingness to become vulnerable. Jesus was a man of sorrows and acquainted with grief.

The second way of dealing with suffering is the Epicurean way. Let us create for ourselves, it says, an island of harmony and satisfaction in the midst of the chaos of life. In order to distill the creative essence of life we must shun its gross evils, wall ourselves off from as much of its suffering as we can, and shape life to yield gratification of all our instincts and capabilities. It is a mistake to think of the Epicurean way as a crude affirmation of the search for pleasure. It requires a discipline in its search for the possibilities of the good life, and that is, in Epicurean terms, the satisfying life.

Both the Stoic and the Epicurean ways can be found implicit if not explicit in various psychological doctrines. A strain of the Epicurean search for self-fulfillment runs through many psychologies whose inspiration goes back to Freud's first formulation of the pleasure principle. In the early Freudian doctrine man's vital energy seeks nothing but its gratification. Everything must be subordinated to its release, for it will shape its own patterns of fulfillment.

But Freud, with his realistic sense, saw that civilization cannot exist on the basis of the libido's gratification alone. The very demand for work with its necessities of discipline makes that impossible. So Freud found a final contradiction between the nature of man and the necessities of his existence. Civilization must always rest in part on discontent. Later, Freud thought he had found in the death instinct an apparatus within the self sufficiently powerful to hold it to its work in spite of the pleasure principle. Erik Erikson sees Freud's final doctrine as really a stoicism reaffirmed at the point of the failure of the epicurean principle. "*Das Leben auszuhalten*: to stand life, to hold out," becomes the only way.⁹

It is noteworthy that a later Freudian, Herbert Marcuse, in his *Eros and Civilization*, seeks to rescue the epicurean principle on the basis that modern technology can relieve so much of the burden of painful work that man can begin to think of a completely eroticized and gratifying civilization. Even death itself may somehow be taken into the soul's

fulfillment and *eros* and *agape* become one.¹⁰

We have come here to a crucial issue between the Christian faith and these alternative styles of life. It is true that Christianity has always sought the relief of human suffering. It is concerned with bodily and mental health, and affirms the goodness of human powers and their development in strength. But that which is deepest in Christian faith moves against both stoicism and epicureanism.

The Christian ideal of life envisions something higher than freedom from anguish, or invulnerability to its ravages. Its goal cannot be the perfectly adjusted self. In the world as it is, a caring love cannot but regard such a goal as intolerably self-centered. What does it mean to be completely adjusted and at peace in a world as riddled with injustice, with the cries of the hungry, with the great unsolved questions of human living as this? We see why in the end we cannot identify therapy for specific ills with salvation for the human spirit. To live in love means to accept the risks of life and its threats to "peace of mind." Certainly the Christian ministry to persons is concerned to relieve physical ills, anxieties, inner conflicts. But this relief of private burdens is to set the person free to assume more important and universal ones.

Erich Fromm, the neo-Freudian who has contributed greatly to the analysis of contemporary man's psychological problems, is much less convincing when he seeks to define a philosophy of life. He proposes the conception of the free individual and rejects the Christian conception of man as the servant of God: "to live productively, to develop fully and harmoniously, -- that is *to become what we potentially are*"¹¹ But Fromm's "productive personality" reflects the end product of an age so confident of techniques that it has forgotten or wants to avoid the ultimate problems of human existence. This harmonious personality enjoying the satisfactions of the "sane society" is for all his apparent psychological health still a utopian ghost unfitted even to survive in this world, let alone become genuinely productive in human relationships. The measure of man's life is not his freedom from inner struggle, but his discovery of how the whole of life, including its dark side, can be brought into the service of growth in love.¹² In this sense salvation must transcend all particular therapies.

V. The Principle of "Linkage"

We seem, then, to return to the initial question of the Christian concern

for psychological and physical healing, and we have not found a full answer. Why should the ministry of healing seek a deep reconciliation between the search for health and the search for salvation?

I propose that the fundamental theological connection of salvation and therapy is found in the nature of man. There is a principle which needs to be explored in every Christian anthropology, and which is being disclosed in its full significance only with the help of modern psychology. I will call it the principle of "linkage" in human existence. Man, God's creature, is the being who finds every part of his experience linked with every other part. This point is sometimes made with the formula that man is a "whole." That is true, but too simply true. The real situation is that man is both whole and parts, mind and body, a flow of experiences, and a responsible, searching self. What has to be recognized is the significance of the fact that every part of his being and his experience is linked actually or potentially with every other part. There is no happening in the history of the body or mind which may not involve the whole person at the spiritual center of his existence. A trivial incident may open the way for the first time to the discovery of oneself and of God. A light illness may become the occasion for facing the ultimate issues of life. The struggle with a neurosis may become the focal point of the wrestle of the soul with God. We know that this happens. We need to know much more about why and how it happens.

We begin to see that there are two major modes in which the parts of experience affect the whole of it. In one context there are direct causal relationships between one event and the person's reaction. A glandular deficiency produces an emotional disturbance. A successful venture produces a new sense of wonder and gratitude. A recovery from illness opens the way to reflection on the goodness of God.

In the second mode the relationships between experiences are mediated by their function as symbols. A struggle to understand another person becomes a symbol of the mind's search for understanding life itself or God himself. Loving devotion to a sick person becomes a sacrament of the spirit of God who cares for all. This is one reason why we need to learn much more about the sacramental aspects of the search for healing. The hunger of the body may become the symbolic expression of the hunger of the soul for God.

There is much we do not know about the linkage of experiences with the spiritual growth of man, and about the mutual reinforcement of what I

have called the direct causal relationships and the symbolic relationships. Certainly they are intimately woven together in all human life. But once we have grasped the principle of linkage we see how meaningless a sharp distinction between therapy and salvation becomes.

To take an illustration from academic life. Every professor now and then must talk with a student who finds it impossible to get his papers written. Here is a moment of crisis which can lead to trouble or to deeper self-understanding. One can say that nothing in the student's or the professor's salvation depends on solving this problem. That may be true, or it may not be true. This may be the occasion for the facing of issues which go to the roots of a person's being.

It may be that the problem is a trivial one, unconnected with any major orientation of the person, or it may be the signal of a severe mental illness or of a crisis in personal faith. We cannot know beforehand, and that is precisely the point. Given the linkage of the parts of our experience with the whole, there is no way of knowing without living through the problem with the person just what it means to him and to his relationship to God. The very process of working the problem through may create new connections. And the process of working it through may transform its meaning.

No one can say a priori how far the solution to particular problems will include an acceptance of certain limitations which must be lived with, because they will never in this life be removed. The real healing of the spirit may come just at the point where limitations are acknowledged and are taken into the person with courageous acceptance.

From a Christian point of view, then, human needs must be met on two levels. There is the obvious insistent need of the body and the mind for that which sustains and nourishes. But the immediate problem may be the door through which we walk into the arena where ultimate questions are asked and answered. The search for therapy is transmuted into the quest for salvation. Luther's statement can stand as a paradigm for Christian experience: "I did not learn my theology all at once, but I had to search deeper for it, where my temptations took me."¹³

What were Luther's temptations? We know something about them, but not all. No one can ever know fully the experience of another. What we do know is that each of us must come to his meeting with God bearing his private burden in his own way. Those who came to Jesus found both

the message of the Kingdom and healing for specific ills. The concern for therapy and the message of salvation lead us into a strangely and wonderfully ordered human existence. Psychologists and ministers face to face with the person can learn from each other and both will be humbled by the mystery before which they stand.

Notes:

1. See Johannes Hempel, *Heilung als Symbol und Wirklichkeit im biblischen Schrifttum* (Gottingen, 1958); George Johnston, "Soul Care in the Ministry of Jesus," *Canadian Journal of Theology*, Vol. V and Vol. VI, No. (1959-60); W. A. Jayne, *The Healing Gods of Ancient Civilizations* (New Haven: Yale University Press, 1925).
2. H. Wheeler Robinson, *Redemption and Revelation* (New York: Harper & Brothers, 1942), p. 232.
3. Paul Tillich, *Systematic Theology*, Vol. II (Chicago: University of Chicago Press, 1957), p. 93.
4. J. McLeod Campbell, *The Nature of the Atonement* (Cambridge: Macmillan, 1856), p. 283.
5. In *Paul and Rabbinic Judaism* (London: S.P.C.K., 1955), p. 149. W. D. Davies has shown that Paul regarded Jesus as the new Torah, but he makes clear that the concept of Torah transcended legalistic connotations.
6. William Ernest Hocking, *Human Nature and Its Remaking* (New Haven: Yale University Press, 1929), chap. 3.
7. Augustine, Sermon. 123, iv, 4.
8. John Calvin, *Institutes of the Christian Religion*, III, 3. 10.
9. Erik Erikson, *Young Man Luther* (New York: W. W. Norton, 1958), p. 253.
10. Herbert Marcuse, *Eros and Civilization* (Boston: Beacon Press,

1956).

11. Erich Fromm, *Man for Himself* (New York: Rinehart & Co., Inc., 1947), p. 159. The quotation continues: "Humanistic conscience can be justly called the *voice of our loving care for ourselves.*"

12. Henry N. Wieman, *Man's Ultimate Commitment* (Carbondale: Southern Illinois University Press, 1958), chap. ~.

13. Martin Luther, from *Tischreden*, I, p. 352 (Weimar, ed.), quoted in Erikson, *op. cit.*, p. 251.

[return to religion-online](#)

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

Chapter 2: The Minister's Authority

In the first chapter we saw how salvation and healing are linked in human living. Now we must consider the relationship of the Christian pastor to the person with whom he counsels on matters of the soul's sickness and health. Pastoral care extends far beyond the personal counseling of individuals. We shall say more about the significance of the Church as a saving community in the last chapter; but here we concentrate on the pastors responsibility when a person comes to him for guidance. We meet at once the question of the authority of the minister and of his office. There is no place in the life of the church where the issues concerning the nature of the minister's authority become more sharply defined or where they lead to more fateful consequences than at the point where he becomes responsible for a soul in need. We know that the way in which we conceive our ministry is of critical importance in determining whether there will be healing or failure. Wrong conceptions, distortions, repressed resentment of authority, can get in their destructive work where pastor and person meet. We have to ask how a right theology of authority enters into the practical task of pastoral care.

The significance of the claim for the authority of the Christian minister has been vividly depicted in a motion picture made in France. It tells of a Roman Catholic community on an offshore island in which the people have behaved so badly that the bishop withdraws the priest from the parish, and for a time deprives the entire community of the Mass.

As the people try to adjust to this new situation, a man of strong character who has been serving as caretaker of the church asserts his leadership. He calls the people together in the church, and tremblingly mounts the pulpit to tell them that they must gather on Sundays for prayers and hymns, and strive to make their peace with God. As the story unfolds, a young woman in the community becomes desperately ill and has to be taken to the mainland in an effort to save her life. This lay "pastor" takes her in a small boat across the rough sea. The woman believes she is dying and asks him to hear her confession and give absolution. The climax comes in the agony of his decision as to whether he can presume to do this. What right has he, without ordination, to hear a soul's confession and to speak the divine word of forgiveness?

Some who stand in a Protestant tradition may be inclined to regard such hesitation at assuming priestly authority as a Roman Catholic peculiarity. But on a deeper view no Christian minister or layman escapes the profound mystery of confession and absolution. How is it possible for us men to speak of God's word to another? The recurrence of the theme of "unofficial priesthood" in much contemporary literature, such as the novels of Silone, suggests that the question of the spirit and authority of the ministry is close to the surface in all Christian cultures in our century.

I. Authority and Ministry

We get important light on our problem when we see that in the New Testament authority and ministry are inseparable. God's word in Jesus Christ is his expression of divine authority in history. Christ is the Way, the Truth, and the Life. The disclosure of ultimate authority comes through Christ's ministry. He takes upon himself the form of a slave, and becomes obedient to death, wherefore, Paul says, God has exalted him (Phil. 2:5-10). We rightly use "servant" instead of slave for the New Testament *doulos* because Jesus freely gives his life. He is not an automaton. Divine authority and power are made known through a life of service voluntarily chosen and lived in uttermost love. "The Son of man came not to be ministered unto, but to minister" (Matt. 20:28). Authority always means the exercise of power in accord with some source of legitimacy. There is an authentic order which connects the valid claim to authority with reality. In the New Testament Jesus' power and right to express divine truth among men are inseparable from his ministry. It is *as the Servant* that he bears supreme authority.

If we hold, as I believe we must, that authority in the Christian Church is finally personal and spiritual, the reason lies here in the mode of God's self-revelation. We learn who God is, in the fullest way open to us as men, through his self-expression in the man Jesus.

Thus all ministry in the Church takes its meaning from Christ's ministry. We can agree with T. W. Manson:

. . . we see a ministry whose norm is the ministry of Jesus -
- servant of all; servile to none -- and a liberty of the Spirit
that does not degenerate into license.

This means that we take the organic conception of the Church in deadly earnest. When we do that, we find only one essential and constitutive Ministry, that of the Head, our Lord Jesus Christ. All others are dependent.
derivative, functional.¹

If we hold such a view of the personal nature of authority, we are free to recognize the development of many forms of the ministerial office as an inevitable and valid aspect of the history of the church. There is no need to recall here the story of that development, though we should not forget that the history of pastoral care has been bound up with various conceptions of ecclesiastical office and power. John McNeill's *A History of the Cure of Souls* and the essays in *The Ministry in Historical Perspectives* treat the history in significant detail.²

In our concern for pastoral care, we may hold different views of the historical development of the pastoral office and the ages-long debate as to the proper form of the ministry. We know there has been tension throughout between charismatic and institutional doctrines of the legitimate ministry in the church. And however we may emphasize the spiritual and personal aspects of ministry, we cannot escape the fact that every outburst of spiritual energy as it broke through old forms at the same time used those forms. When it destroyed old ones, it also shaped new types of formal ministry. The history of such spiritual sects as Quakers and the Disciples of Christ is just as instructive in this matter as that of the Catholic orders. The call to ministry is ultimately dependent on the spirit which bloweth where it listeth, yet it normally requires to be brought into connection with historical forms of the Christian community.

We may say, then, that there is authority in the *office* of Christian ministry, and in the pastoral function of that office. The Christian minister enters into a distinctive relationship to the Church and to the people of a congregation when he is ordained. The precise definition of that new relationship is notoriously difficult. Indeed, some of its aspects will always escape clear analysis, for there is the mystery of the new life in the Body of Christ surrounding it. We must avoid any view which separates pastor from people, for Christ's ministry is there wherever his work is being done. Yet the minister-pastor in the church is primarily responsible for presenting the truth and demands of the Gospel in preaching, in leadership, and in the care of the congregation. No adequate view of the ministry can avoid recognition of this representative character of the ministerial office. There are very different views of how the representative character of the office is established in the Church, and there are different views of the way in which the authority it involves is conferred and can be exercised. But we see in every actual ministry an office and a vocation which involve the special responsibility of the Christian minister for presenting to the church and representing in the church the ministry of Christ which brought the Church into being.

This special character of the ministry as sacred office constitutes a major resource in dealing with the sick soul; but it also gives rise to real problems. Distorted notions of what the ministry is and of what ministers are like as persons can obstruct effective counseling. There are, for example, the attitudes of submission and of resentment which often lurk beneath the surface of an apparently straight-forward acceptance of the ministry and what it stands for. What we are here emphasizing is that the pastoral counselor does his work within the structure of the pastoral office. This is true whether or not he explicitly uses Christian language or any special Christian symbols in a particular situation. It is of greatest importance, therefore, to see clearly what the minister's authority means, and what its limits are.

II. The Claim and the Gift

The minister presents a Gospel which has two themes. the claim of God and the gift of God. We need to examine both of these.

To begin with the claim and demand. The minister desires to help people, but he begins with the conviction that God has set the pattern of life and determined the conditions under which there can be real help.

"No man is an island" in the great words of John Donne. That means not only that each life is bound up with every other, but that man is beholden to his Creator, who has made him and established the boundaries of his spirit. We do well to underline this Christian perspective as we approach the pastoral task. It constitutes one of the clear and specific differences between the pastoral relationship and many other counseling relationships. We are not forgetting the freedom of the Gospel and its promise of freedom to the human spirit; but are saying that in the Christian view all freedom has its conditions set by the creative action of God in determining the conditions of life. One thinks of John Oman's word, "Sin is the attempt to get out of life what God has not put into it."³

The claim which God makes is in one of its aspects ethical. The first obligations of life are love to God and to the neighbor. We rightly think of pastoral care as an effort to bind up wounds, to heal the sick, and an encouragement to bear the pain of life. But the Christian knows that the fulfillment of any life depends upon discovery that life must be lost for Christ, that it must be given in love to a center outside oneself. Personal satisfaction does not constitute the goal of life. To live in fellowship with God and the neighbor is the secret of the soul's fulfillment.

One of the weaknesses of our culture is our desire to be rid of the ills of body or mind without taking account of the iron necessities of life and the ultimate law of self-giving. This is one reason why an emphasis on healing alone can threaten the morale of the Church. The truly healthy in spirit do not expect life to offer them a cure for every ill. There can be no real health of spirit until we come to terms in humility and repentance with our self-centeredness. We see, then, that the moral dimension of life has its place at the basis of pastoral care. Strength of soul has many roots, and it is true that many of them lie deeper than the acceptance of the moral law; but God has given that law to his creation, and knowledge of that law is, as for the Apostle Paul, one ingredient of the knowledge of God, and therefore of a true self-knowledge.

The claim of God also transcends the moral dimension. "Thou shalt have no other gods before me" is more than a summons to obedience to law. It is the claim of the Creator upon the whole being of his creature. To accept it is to know the true center of life and hope. The Christian counselor knows that there is no final solution of the ills of life other than through faith in God. He will not treat the meaning of that faith as an addendum to his pastoral work. It constitutes the very foundation of

the care of souls.

Since our position here raises questions about the "permissive" spirit in counseling, it is interesting to observe the way in which Erich Fromm treats this problem of whether life can be understood without faith in God. Fromm wisely sees that even from his humanist perspective the issue concerning God cannot be set aside. He takes the view that while man cannot know the true God he can discover and identify the false gods, and exclude them from his loyalty.⁴ But surely this is a quite unstable position. How can one know a god to be false unless he has some sense of what the true God would be? And such insight must of necessity contain an element of genuine knowledge of God. But Fromm is right in recognizing that questions of ultimate meaning are involved in the search for health of body and mind.

Alongside the claim of God, and inseparable from it, there is his gift. The same Lord who claims all of life for himself and for the community of loving service is the gracious God who "forgives all your iniquity and heals all your diseases," as the Psalmist sings (103:3).

We shall look more deeply in the following chapters at the meaning of forgiveness, but here we need to stress that forgiveness has both a moral and a transmoral aspect. It is God's action in standing by the sinner and reconstituting the relationship broken by our wrongdoing. Sin is not only the breaking of the divine law; it is personal estrangement, it is the separation of man from the true source of his being. It is the life created for love twisted into the life of lovelessness. The gift of God is his powerful invasion of the disordered life we create for ourselves, and his persuasive power to set us in a right relation again.

It is toward the grace of forgiveness that the minister would point all who seek God. When he speaks of forgiveness he is not merely announcing a doctrine which the Church teaches, but he is declaring a present and powerful reality. The very office of minister, which far too often is understood to symbolize only judgment upon sin, should be known as one expression in the Church of the forgiving spirit. We have said that to be a minister is to enter through a public vocation and office into a responsible continuation of the ministry of Christ whose ministry was the disclosure of the gracious will and the forgiveness of God. To minister in Christ's name is to accept the vocation of witnessing in a public way in the Church and the world to the grace which Christ has brought.

Three aspects of this high view of the ministry can be briefly stressed. First, the minister's representation of the claim and the grace of God is not something which belongs to him simply as an individual, but to him as he stands within the community of believers, the Church, which God has brought into being through his gracious action. One protection against some common misunderstandings is to keep clear this fact that the minister has his vocation only in dependence upon the whole community of faithful and needy people. He is one with them. Therefore, the Christian minister has as the keystone of his calling the truth that he stands under the judgment of God and in need of forgiveness. A wise chaplain in an American prison was once asked what he regarded as the prime requirement for an adequate ministry to those in prison. At once he replied, "To realize that you are in the same need of grace as these men who are sent here."

The second point is that the office of ministry creates certain temptations and possibilities of injury to the minister and to others. There is, for example, the fact that he can use the office and its powers as a protective device against facing himself. He can further use the office in various ways to acquire special status or achieve power over other people. This can happen quite unconsciously as well as deliberately. What honest minister will not confess that he has been guilty of such misuse of the sacred office at some time under certain stress?

In the third place, we recognize the inevitable tendency of the ministerial office to separate clergy from laity. This can be true actually even when it is denied theologically. Church history is partly the tragedy of clericalism and anticlericalism. There is collective guilt as well as individual guilt in this history. The guilt is on both sides, but ministers never should forget that when they encounter the resentment, the misunderstanding, or sometimes just the plain ignorance of what the Christian ministry is, they are in part seeing the consequences of the sins of the Church and churchmen through the centuries. The very fact that the minister deals with sacred symbols, and standards may make it in some cases most difficult to get down to the reality underlying those symbols. Voltaire's jibe that of course God will forgive, since it is his business, really points to a profound problem in the spiritual life. All organizing and routinizing of the great experiences must at some point become a threat to the spirit. That, at least, is a good working assumption to put us on our guard. It is a theme which Nicolas Berdyaev

expressed discerningly in his view that history is "the tragedy of spirit."⁵ If Berdyaev exaggerated the tension between form and spirit, he still saw the problem in its full dimensions.

A positive meaning can be drawn from these acknowledgments of the pitfalls of the ministry. It is that the minister can be bold to act in the name of God and in the truth of the Gospel just because he belongs within the community which God has created out of his sovereign act of forgiveness. It is by faith alone that any Christian can minister to another person, and any Christian minister can preach or teach or counsel. Faith in Christian language does not mean a sheer leap in the dark. It means personal response to God's action in Christ. It means to stand within the orbit of God's grace and acknowledge one's absolute dependence upon God for a new life of hope and love.

We learn of the divine self-identification with sinners as we see the story of Jesus unfold in the New Testament. We see Jesus maintaining an unbroken devotion and love toward God; but he does not separate himself from the sins of men or the consequences they entail. As Donald Baillie says concerning the Gospel record of Jesus: "He did not set up at all as a man confronting God, but along with sinners who do not take this attitude he threw himself solely on God's grace. The God-man is the only man who claims nothing for himself but all for God."⁶ A ministry in the spirit of Christ has no place for pride of status or exemption from judgment. Its authority lies elsewhere.

III The Person in Need

In our inquiry for the source of ministerial authority we must next give our attention to the person to whom pastoral care is given. Who is this person who comes to the pastor with a burden, a bewilderment, perhaps a flaming hatred? What does it mean that he seeks out a pastor or is thrown into a situation where a pastor may hear his story? The Christian answer to these questions is startling. This person is Christ himself standing before the minister. Christ, the Son of God, is in reality present wherever man is. Christ is not only present in the world through *our* Church and *our* ministry. What a false and wrongheaded notion it is that Christ is present only where we Christians are! Christ is wherever men are living, hoping, suffering. The text here is Jesus' word, "Inasmuch as ye have done it unto one of the least of these my brethren, ye have done it unto me" (Matt. 25:40). This truth affects the pastoral relationship profoundly and we must explore it further.

Christ is present in the person in the obvious sense that the purpose of God, made known in Jesus Christ, is the fulfillment of God's Kingdom in all of life. Christ is therefore present in every person as the ultimate meaning and reality which leads to the fulfillment of God's will for life. This does not mean that the Christian serves others for the sake of obedience to an abstract principle which he names "Christ." It means that in the Christian view Jesus Christ is the person through whom we know concretely the personal reality at the heart of God's purpose for the world. In Christ we see God's will to create a community of persons. That is to say, we know who each person is, in the ultimate significance of his life, as we know him "in Christ."

Paul's phrase "in Christ," which he used more than any other single expression, cannot be fully explicated until we all "know as we are known"; but Paul surely means that in the Christian life we are not only separate individuals, but we are incorporated into the new reality which God has created in history through the life of Jesus. We must keep in view, therefore, the fully personal meaning of being "in Christ." It is not absorption or destruction of personality, but its fulfillment. Christ is "being formed in us" as we enter fully into our humanity through the gracious action of God, who has broken through our old and estranged ways and established the foundations of the new life.

To see every person as created for life "in Christ" is the key to the meaning of Christian "realism" in dealing with persons. Such realism does not mean passing over the reality of sin, the evil in the human heart, or the inexplicable tragedy of the suffering in creation. It is in the midst of these realities that the story of Jesus has its meaning. But realism means knowing that each person has been created in God's image and is capable of being open to the grace of God and of beginning to love. We cannot say that pastoral care depends on the assumption that we, or -- to put it bluntly -- even God, will find a way to solve every problem man faces. We can speak only of the way in which Christians understand the hope which guides our dealing with the ills of the soul and body of man. We must take a clear view of the medical realities of disease and the spiritual realities of sin, but it makes a difference in the pastor's understanding of all human ills that he sees every person as created for a life of love to God and his neighbor. We can understand many ills of the spirit and even of the body as caused by the damming up of the way to a life of free and self-giving love. We will not leave out of account in meeting any problem the possibility of uncovering

resources in the human spirit of courage and power to love.

We can take a further step in learning the significance of the presence of Christ in the person. We have been speaking from the point of view of the pastor's concern for the person in his need. But to recognize Christ in the person is to see that he is a bearer of grace to the pastor. Christ is present as the One through whom we ever receive more than we give. Sometimes we receive grace through discovering the understanding, courage, and capacity for forgiveness in the other person who is struggling for light and peace. There is no minister who knows what he is about who has not been renewed again and again through discovering in others, even those in desperate need of help, a strength upon which he himself drew afresh.

The grace of Christ can be released through the new relationship into which a pastor and his people enter. There are times when it is given to him to enter with another into the deepest level of searching for insight, for healing truth, and sharing the joy of discovery. Such experience is the product of no technique by itself. It is the gift of God to those who are open to the full adventure of searching for truth. We have already recalled Martin Luther's declaration that we are to become Christ for one another. We do not take the place of Christ, but we enter into a relationship where he is present through what we give of him to one another in our broken ways.

There are many implications of this conception of mutual dependence in the pastoral relationship. We cannot reduce them to formulas; but the clear conclusion from this way of seeing the pastoral task is the recognition that one of the surest aids to an effective pastoral care is to think of the pastor as involved in the needs, the suffering, the adventure of the spirit to which he brings the insight and concern of his office. He is a participant in the story of sin and sickness and restoration. It takes place again through and in him as he becomes a pastor to others.

IV. The Nature of Pastoral Authority

We have been searching for the nature of pastoral authority and we have been led to an analysis of the pastoral relationship itself. That relationship has some radical implications for the meaning of authority in the Church.

In the New Testament, as we have seen, the authority of Christ and his

ministry are bound together. Pastoral care is service to persons in the spirit of Christ. The principle we now have to grasp is that the authority of the pastor is not something merely brought into the pastoral relationship, but is born out of that relationship. I am taking the view that the authority of the Christian minister, that is, his authority to speak and act as a representative of the Gospel of God's forgiveness and his healing power, is given only through the actual exercise of the pastoral office. Real personal authority arises out of the concrete incarnation of the spirit of loving service which by God's help becomes present in the care of souls. And this means that ministerial authority can be lost as well as won.

In taking this position I do of course raise a very old question in the doctrine of the ministry, the question of whether the minister's authority to preach the Word, administer sacraments, and act as pastor inheres in his office and ordination or whether it inheres in his person and is dependent upon his faith. But need we make a simple choice between these? Surely authority inheres in the office of ministry, for that office is the Church's expression of its reception of the ministry of Christ, and its provision for the representation in word and action of his ministry. The office is created as an expression of the continuing personal authority of Christ himself, and is dependent upon that authority.

But surely authority inheres in the person as well as the office, for where there is no actual ministry -- and that means where there is no loving service -- there the participation in the authority of Christ is obscured and may be lost. Both office and person become channels of grace through the concrete task of facing personal needs. It follows that to enter into the pastoral relationship involves, along with the assertion of authority, a risk and a search. New light on the Gospel and new self-discoveries are possible for both the pastor and the person who stands before him.

Some confirmations of this truth are so familiar that they need only be mentioned. We all know there is a difference between the authority with which the young seminary graduate begins his preaching and that of the pastor who has had years of experience of life and death among his people. There is authority in both cases. The untried young person may be wiser than the older one. He may quickly assert the authority of insight and spirit. But something must come slowly from the encounter with life and the testing which is brought by tragedy.

What needs our especial attention in this matter, however, is that every experience, with or without the high commission of the Church's ordination, opens the question of authority to interpret the Gospel. Every new problem and decision in the Christian life presents a new demand for the discovery of the real meaning of ministry.

A person may come to the minister with a question or problem which he has heard a hundred times, yet the question of the meaning of human existence is raised anew. To enter with any person into the search for the healing which the Gospel brings means to risk having one's understanding and one's faith challenged. We never know where a new human problem may lead us. This does not mean that the pastor is examining himself every five minutes to see whether he is establishing an authoritative relationship with his people. The point we are stressing here is perhaps quite rightly kept in the background most of the time. We have to go ahead and do what needs to be done, trusting in God's mercy and power. But when the question of authority to speak the words of forgiveness, of hope, and of judgment is decisively raised, we will discover that the crisis of authority is the crisis of faith itself. Without risking our very being in the service of Christ, we have no authority to speak in his flame. We may rightly stress the positive aspect of this view of authority. The authentic power to be a pastor to another is born out of living encounters with those in need. God gives authority when we are open to his leading.

We should not oversimplify what is immensely complex and full of mystery. Pastoral authority has many dimensions: the tested experience of the pastor, the suffering out of which insight and strength are born, the knowledge of technical aspects of counseling and skill in dealing with human problems, all these play a part. There is the historical experience of the Church and the tradition of the pastoral office. No one ministers for himself alone. What is effective in any ministry is far more a power accumulated through centuries of experience than anything which we exercise as individuals. But tradition must finally take form in the personal actions of those who seek the healing power of God in present life.

A group of ministers in New York's East Harlem Protestant Parish, a significant church mission in a critical area of a great city, describes so exactly the discovery of authority through the act of ministry that it is appropriate to quote it here -- all the more so since it deals with ministry to an entire community and not only to individuals.

In the beginning, the church was met with many signs of rejection and misunderstanding. Some thought it was a racket of the . . . congressman from the area. Others thought it was some kind of experiment or study project to investigate the people of the area. Sometimes the ministers were greeted with hostility or suspicion, although far more often with apathy, the incredible hopelessness about life that seemed to hang over so many of the people of East Harlem like a black cloud. In modern urban life, many people seem to have lost any sense of purpose or meaning in life; this was surely true in East Harlem. The problem for the young ministers, first of all, was to establish some kind of communication with East Harlem, to overcome the cultural barriers and get to know people at the level of our common humanity where the genuine religious issues arise. The key word became participation. They had so to share in the life of the community, to feel its concerns and pain, to face the same daily frustrations and tensions of urban life. The staff moved into tenement apartments, sought to meet people where they lived and played, to be on hand when trouble came, to listen and feel and wait. Gradually, over the early years, the ministers earned the right and opportunity through this kind of participation, to confront -the people of East Harlem with the Gospel. Just as often, through sensitive and concerned members of the little colonies that began to grow, they were themselves ministered unto and inspired.⁷

Let us be clear that the final judgment as to what is authoritative in any Christian ministry and what is not, does not lie with us or with any human institution. It lies with God. Our world is full of claims to authority in matters of politics, of ethics, of the intellect, and of religion. We can pay our full respect to the tested structures of authority in our common life, but all conventional human authorities easily assume a finality beyond their competence, and this is nowhere more dangerously true than in the high forms of spiritual authority which belong to religion and its institutions.

V. The Hiddenness of Ministry

We began by stressing the public nature of the minister's authority. He presents, through his office and his vocation, the divine claim and gift to men. But the analysis of the actual content of that authority leads to the conclusion that there are two forms of exercise of ministerial authority, one public, and one hidden. If we do not see this, we will lack one of the main keys to understanding what happens in pastoral care, as well as miss some fundamental realities in the life and work of the Christian minister.

What we have to see is that the pastor not only embodies and uses the symbols of his public vocation, but that he has to learn to divest himself and his language at times of just these recognizable symbols in order to help people recover their real meaning. Most ministers at some time feel a deep need to become "anonymous" so that they can act as Christians without reference to their special vocation. There are many sources of this need, and one of them may be in the desire to escape the discipline involved. But at its deepest, this need stems from the realities of the Christian life. It is the need to get behind the veil of conventional symbols and forms to the quick of human life and experience. It is the protest against the misuse of sacred forms as escape from the real issues.

What all sensitive Christians feel here at some time about the danger of unreality in religious forms and symbols has received abundant confirmation in contemporary psychology. Religious symbols have an ambiguous power. For some people they become the main barriers between the self and reality. They function as bridges upon which we may walk to and fro from our private hurts to communicate with others, but never take a step off the bridge into a new way of life.⁸

For example, the great words and signs of grace and healing, such as forgiveness and love, may become the focus for resentment against other persons and life itself. The pastor who is trying to be helpful may become the surrogate for a parent who talked much of love and never understood it. The image of the Church may become inseparable from a class or caste, or from remembered injustice.

There is the further psychological insight that the person who uses religious language very freely, and who appears completely dependent on pious feelings and sentiments, may be concealing a profound disbelief in the very doctrines he aggressively affirms. Ambivalence in feelings is one of the first lessons the pastoral counselor must learn, and it raises many sharp questions about the meaning of pious observance.

We see, then, more clearly why the minister's office constitutes a special problem for him in many of his relationships even with his own congregation. There are always those Christians who have not reached enough maturity to discriminate between reality and form in religion. And we see why every minister will experience a sharp longing to exercise his vocation *incognito*.

Of course he cannot become completely divested of his public vocation; but he can know that for the sake of getting at realities he must become skilled in describing human problems in more than one language. We need not advocate the pastor's adoption of a completely secularized language in his counseling work. That is not an uncommon phenomenon; but surely it is a mistake. The Christian pastor has no adequate substitutes for the vocabulary which includes such words as "God," "faith," and "grace." Further, the use by either a pastor or a secular counselor of a profane and shocking vocabulary to exhibit his personal "release" is more a sign of lingering infantilism than of maturity. But the pastor may have to set aside all specifically religious language for a time precisely because at some stage of communicating with the person these get in the way of clear thought and honest feeling.

Take the term "sin," for example. There is no substitute for this word. There are analogues in "maladjustment," "egocentricity," "lack of integrity." But "sin" means man's willful turning away from a loyal and trusting relationship to God. It is a rupture at the center of the personal existence, a rupture for which we in our freedom are responsible. It is the self's flight from reality. Thus the word "sin" carries a great freight of judgment and acknowledgment of wrong with it. "For I acknowledge my transgressions: and my sin is ever before me" (Ps. 51:3). This confession of the Psalmist is at the center of the Christian experience. Yet no word in our culture is more misused, misunderstood, and flagrantly exploited than "sin," and none of us completely escapes the distortion which it has undergone. Its religious and moral depth has been flattened out to make it a suggestion merely of the bad things people do, of unconventional behavior, or failure in a purely legalistic morality. It is used to sell books and moving pictures. At a more subtle psychological level it becomes a useful word for those who do not really want to change, and so they indulge in a continual "confession of sin," replacing the will to change with the ritual of wallowing in guilt.

The skillful counselor looks beneath the words and symbols and finds

ways to communicate around and through the blocks which people may have about even the greatest words. It can be truly said that the pastoral task is so to minister to people who have lost the power of a right use of Christian language that this language can be restored to them with reality and with power.

What we are saying about the concealment of truth by language is but one aspect of the ultimate truth about the hiddenness of ministry. We are dealing here with the hiddenness of God himself. The Protestant Reformers rediscovered what the New Testament declares, that in his revelation in Jesus Christ God has expressed his love and at the same time concealed his being. A strange ambiguity runs through the Gospel record of Jesus. There are the signs of the Kingdom and of its power. These appear unmistakable. He taught as one having authority, and not as the scribes (Matt. 7:29). And yet none of the signs were really "unmistakable." It is possible to read the record and to remain, as many eyewitnesses were, quite unmoved by it. There is the important testimony in much of the Gospel record that Jesus disavowed all the common expectations of the power of Messiahship. He taught that the Messiah must suffer and die a human death. Here all the traditional signs and symbols break down. There is nothing left but the naked man upon the cross. The resurrection is indeed a sign of God's power, but it is surely not a public one. It was those who had lived within the orbit of the new faith who saw the resurrected Lord. After a brief period, Jesus "ascended to heaven," a clear indication that the presence of the resurrected Christ is a spiritual presence. We cannot say, "Lo here, and lo there," and point to the Kingdom. We can only say in the crises of life, "Surely the Lord was in this place." The Holy Spirit makes use of human and historical forms, but the Spirit bloweth where it listeth. God lends his presence through religious forms, but is not bound to them. The Scripture itself helps to protect us from a false faith in purely objective signs of authority. "Now we see through a glass, darkly; but then face to face." "Beloved, now are we the sons of God, and it doth not yet appear what we shall be." (I Cor. 13:12; I John 8:12.)

It has been the theme of this chapter that when we speak of authority in the Christian faith and ministry we must see that authority through its source in the revelation in Jesus Christ. This is to say that our authority derives from him whose claim rests finally on nothing other than the sheer expression of love to God and to men. We do not all agree in the Christian Church about the proper forms of authority in the ministry; but whatever they may be, we cannot escape the truth that God in his

decisive word to us has left us no ultimate reliance upon institution or tradition save that which arises from personal trust in him.

In the next two chapters we shall discuss what happens when the pastor and another seek the healing power of grace in personal relationships.

Notes:

1. T. W. Manson, *The Church's Ministry* (Philadelphia: Westminster Press, 1948), p. 30.
2. John T. McNeill, *A History of the Cure of Souls* (New York: Harper & Brothers, 1951).
3. H.R. Niebuhr and Daniel D. Williams (eds.), *The Ministry in Historical Perspectives* (New York: Harper & Brothers, 1956).
4. John Oman, *Grace and Personality*, 3rd ed. rev. (Cambridge: The University Press, 1925), p. 225.
5. Erich Fromm, *The Sane Society* (New York: Rinehart & Co., Inc., 1955), p. 351.
6. N. Berdyaev, *Slavery and Freedom* (New York: Charles Scribner's Sons), Pt. IV, 1.
7. Donald Baillie. *God Was in Christ* (New York: Charles Scribner's Sons, 1948),p. 127.
8. From an unpublished monthly report to the Administrative Board of the East Harlem Protestant Parish, no date (about 1958).
9. Cf. Carroll A. Wise, *Religion in Illness and Health* (New York: Harper & Brothers, 1942), pp. 222-23.

[return to religion-online](#)

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

Chapter 3: Personal Channels of Grace

We have examined the Christian understanding of salvation and the nature of the Christian ministry. We have seen the pastoral task as dependent upon the healing action of God, who redeems life for a new order beyond present guilt and fear. We have stressed that in the Christian view the saved and the healed life is given in responsible and loving service in the great task of world-making, and is not concerned merely to be relieved of private burdens.

We are now to give a more intensive examination to what happens when the individual comes to the pastor for help in time of trouble. While we concentrate on the individual person and his relationship to a counselor, we do not mean to forget the social dimension of life. Our problems are collective as well as individual. Personal peace or the lack of it is related to the threat of international war. Social problems can arise from individual maladjustments, and the amount of mental stress and psychological illness in itself constitutes a social problem. But here we focus our attention on the individual's search for meaning, for self-understanding, and for salvation. There is a sense in which every man stands alone before God. To the pastor come persons who at times are asking the final questions. They search for God.

We are asking what it is that can happen when a person explores his problems intensively with another who is or becomes his pastor. We know that throughout the history of the Church such personal

relationship has been one of the ways in which the power of God became manifest. There is Jesus' ministry of healing to sick people, some of them sick in mind as well as in body. There is the dramatic encounter with the woman at the well. The Christian Church has always conceived its ministry to be responsible for such personal communication and care.

If in the meeting of pastor and person what is done and said can open the way to healing or can block it, what makes the difference? It is the need to get further light on this question which has led in the twentieth century to a radical rethinking of the nature of pastoral care. There have been two main sources of that rethinking.

I. New Light on Personal Relationships

First, there is the new knowledge about the dynamics of personal relationships contributed by the depth psychology beginning with Freud. We do not forget how tentative are all the formulations of that knowledge. All of Freud's theories are criticized and many of them rejected by others. The whole field is in an exploratory stage. Yet we recognize that modern psychology has made us see personal relationships in a new light. The dynamics of human development, of sexual relationships, and of interpersonal adjustment are now interpreted with insights which have not been available in the past, and we have discovered that much pastoral work has been done in ignorance of many factors which we need to understand. Of course persons can be healed in spite of our inadequate knowledge of what is taking place. That is true now as always. It can be argued with evidence that some modern psychological theories have themselves become obstacles to understanding personal relationships. Notice the tendency of psychologists to criticize their own methods in the light of a more personal understanding of both counselor and patient.' But we must not allow the routines of pastoral care to go uncriticized, whether or not they have the prestige of ecclesiastical authority and tradition behind them. I have sat with groups of ministers in which all were given the opportunity of reacting to personal problems brought before the group, and have been with others shocked by the discovery of how easily we fall into clichés of pastoral advice, and put a person off from disclosing his real feelings. This is a salutary experience for any pastor, and we owe its exploration in considerable part to the work of the new psychology.²

The second source of the need to rethink pastoral counseling comes from theology. As we look at this mysterious encounter between persons, we ask how the theological interpretation of that relationship differs from the purely psychological one. Does psychological healing take place through human skill alone, or is there a dimension in it which opens the way to a connection with the Christian understanding of grace? How does a person become a channel of grace? What are the conditions, so far as we can state them, for the empowerment which gives release to the person? Finally, there arises the difficult question of what place is given to the explicit acknowledgment in counseling of the religious dimensions of life. Does something different take place when the reality of God and his power are explicitly declared? What about the healing which takes place when there is no such acknowledgment?

In these questions we are at grips with the mystery of grace itself. Theology is a reflection on what we can begin to grasp of that mystery. If man is what the Christian faith believes him to be, then any account of personal growth and healing which leaves the divine reality unacknowledged is insufficient.

It is true that much of the psychological movement has been humanistically oriented and, with Freud himself, has tended to regard the religious dimension as illusory or at least as irrelevant to personal growth. Many, on scientific grounds, would like to restrict their horizon to the psychological structures which can be empirically recognized and to the skills which counselors develop in experience. Others like C. G. Jung in his Terry Lectures leave the way open to the religious interpretation "if we are so inclined," but seem to regard the question as irrelevant to the healing process.

Jung says:

Nobody can know what the ultimate things are. We must, therefore, take them as we experience them. And if such experience helps to make your life healthier, more beautiful, more complete and more satisfactory to yourself and to those you love, you may safely say: "This was the grace of God."³

The reader of Jung's later book, *Answer to Job*, in which the psychologist makes the same disclaimer of any knowledge of an objective divine order, may well feel that in spite of this restriction, the

meditation on God in that book shows that the question of the being and nature of God is inescapable in the depths of man's suffering.⁴

Now it is true that effective integration of human personality can take place under a variety of theories as to how it comes about. Health does not, fortunately, always depend upon our understanding of its sources. Further, we must agree that there are aspects of the Christian interpretation of life which never come directly into view in a psychological analysis. The relationship of the persons of the Trinity, for example, becomes a technical problem in Christian theology which may have little relevance to the person's search for God. But what the doctrine of the Trinity expresses concerning the place of love and freedom in God's being is highly pertinent to the meaning of God for man. The critical point is that *the interpretation of human experience is a constituent element in the experience*. Modern psychology has reinforced this point at every turn. Interpretation has played a central role in psychological theory since Freud's *Interpretation of Dreams*. It can be persuasively argued that here in this early work Freud expressed a more adequate anthropology than in his later more materialistic theory.⁵ It has been acutely observed that Freudian patients under analysis tend to have, or at least to disclose, Freudian-type dreams, and that Jungian patients tend toward Jungian dreams, thus demonstrating how important language, symbols, and interpretation are to the personal life.

As we seek to understand man theologically, it is necessary to remember that any words which express thoughts and feelings may have theological or religious content. By the same token, we certainly do not eliminate the grace of God by failing to speak of it or to be aware of his presence.

II. A Study in Psychological Therapy

In order to give concreteness to our analysis of the religious aspect of experience, I introduce here a case study which has become publicly available and which has some universal aspects. Of course no single case can be taken to prove any point, but it can give us a basis for analysis. It is the case of Mrs. Oak, reported by Professor Carl Rogers as an example of the successful use of client-centered therapy at the research clinic which Dr. Rogers directed for many years at the University of Chicago.⁶

The salient facts are these: "Mrs. Oak" was a mother who came to the therapist in a state bordering on panic. Her relations with her daughter and been growing steadily worse. She felt unable to control her sexual feelings. The following description of her condition was given by the therapist at a stage early in the counseling period:

She feels basically useless, formless, and is filled with anxiety and real fear, which she dares not face because of the "terrible things that lurk" beneath the surface. Her drive for achievement and high level aspiration are thus a type of "busy work" -- a method of filling up her life with a lot of things about which she, can feel or express concern even though she realizes they are rather unimportant. There is a great deal of compulsiveness in this busyness and a feeling of being driven by outside forces so that relaxation becomes impossible There are generalized suspicion, hostility, resentment, frustration, dejection, and strong guilt feelings directed specifically toward some family member . . . and considerable confusion about her own sex role Happiness to her is equivalent to lack of status (or desire for it), to relaxation, to having plenty of props to lean upon. Her guilt feelings are in large part related to denial of affectional responses, and to rebellion against outwardly imposed goals.⁷

The account of the conversations with the therapist are given in detail in the study. These are some of the high points:

Mrs. Oak discovers, when she begins to be able to express her real feelings, that she has been hurt "inside," and has not been able to admit it. At the same time she discovers that she is actually an interesting and comfortable person to be with, something she had not been able to feel or believe as her anxiety increased.

At one point she describes what is happening to her in the experience of self-discovery as the difference between ascending up in the air into a kind of thin ideal, which was what she had been trying to do, as over against the descent now into a solid reality. She needs to find a set of goals which represent her real being.

One of the critical moments comes when she discovers that it is

important how the counselor feels about what may happen to her. Some especially important points about the function of the counselor are involved here. Mrs. Oak says (this is an exact transcription):

Well, I made a very remarkable discovery. I know its . . . I found out that you actually *care* how this thing goes. . . . It gave me a feeling, it's sort of well . . . maybe I'll let you get in the act, sort of thing. It's . . . again you see . . . it suddenly dawned on me that in the . . . client-counselor kind of thing you *actually care* what happens to this thing. And it was a revelation a . . . not that. That doesn't describe it. It was a . . . well . . . the closest I can come to it is a kind of relaxation, a . . . not letting down, but a . . . more of a kind of straightening out without tension if that means anything.⁸

One remarkable moment in the discovery of a new life comes when she walks out of the counseling session "knowing that she will never again need a father."⁹

Toward the end of the counseling, she describes the basis of the new life which has come to her (I slightly abridge the account):

She says: "It's based on something pretty doggoned deep, a -- a feeling that (pause) sort of that from here on in I'm sort of going to have to play the thing on my own, with my own ship. And . . . I'm scared." (Pause)

Coun. "It seems a slightly lonesome and risky affair."

She replies that it is, but this loneliness is herself and she has to accept it or "it wouldn't be me."

Coun. "So that the loneliness which comes from being you, you'll take and, you wouldn't trade it for anything."

She replies that this is true and that she faces life "not knowing she is going to win," and the counselor says, "and yet you wouldn't back out of it."

She says: "I -- it seems to me the only thing I can think of

is -- is . . . St. Matthew said it I think, "rejoice and be exceedingly glad that

The counselor asks if this means rejoicing in something negative; she replies:

"No, it isn't negative . . . I don't know, I mean . . . the only kind of imagery I can bring into the thing, is -- is a feeling sometimes of -- of walking through life, with the whole goddamn world just kind of -- of going to . . . pieces, and -- and kind of picking my way, and still this sense of -- of 'rejoice and be exceedingly glad.' So, I suppose there is . . . the element of the thing being negative."¹⁰

Here are the summarizing statements of the counselor as to what has happened:

1. The essence of this process is not that certain *content* material is admitted to awareness, but that the client discovers that recognizing an experience for what it *is* constitutes a more effective method of meeting life than does the denial or distortion of experience. . . .
2. The client discovers that what has been needed is a love which is not possessive, which demands no personal gratification.
3. There is the discovery that there is, at the core of one's being, nothing dire or destructive of self, and nothing damaging or possessive or warping of others.
4. The client comes to feel that it is possible to walk with serenity through a world that seems falling to pieces.¹¹

We readily see some of the ways in which this case reveals universal elements in our experience, and significant aspects of the restoration to mental health. The case is remarkable, not only for what is said by client and counselor, but also because of what they do not say. There is little explicit discussion of religious issues. The counselor seems definitely to keep them to one side, Mrs. Oak's language at times touches upon religious confession, as in the striking quotation from the Gospel of St. Matthew. This is significant not only because it is a biblical text, but

because it seems for her to sum up in a decisive way the meaning of her self-discovery. But for the most part, the issues dealt with do not seem to take the form of theological questions about the meaning of life. Attention is focused on this one person's inner struggle, on her immediate feelings and relationships. And the outcome seems to be stated as an inward reorganization and recovery, not as a new structure of religious belief. Nothing is said about God.

Nothing is said either about ethical obligation in the new life. The statement about the "love which is not possessive" certainly has ethical implications, but there is, for instance, no raising of the question as to how Mrs. Oak will now deal with issues of social justice. Is one who has been through this kind of self-discovery necessarily more sensitive to the larger ethical obligation beyond the family? This question must surely be asked when we look at counseling from any ethical point of view, let alone that of the Christian faith,

When we raise these questions it is not to suggest that the counseling of this distressed person should have proceeded as a discussion of the theological and ethical issues. In a great many cases the immediate discussion of these questions would only get in the way of the real discovery of the self. But what we do insist upon is that in the final analysis of any human problem, we have to raise these ultimate religious questions if we are to have any adequate understanding of what fulfills a human life. It is difficult indeed to know when and how in the midst of our anxieties and fears we can think truly about the meaning of God and our relationship to our neighbor. Just here we need some careful theological discrimination in our understanding of the pastoral task.

I suggest that we need to recognize what we have called in the first chapter the principle of "linkage" in experience. Wherever we begin with human problems we recognize that what we see and feel here and now may break open for us at any time questions concerning the meaning of our existence. And the question of the meaning of "my" existence leads surely to the question of the meaning of all existence. I cannot understand one without the other. But if this be true, then the introduction of the question about God into the search for personal healing is not arbitrary. It is the root question which underlies every other question.

III. The Self-Image

Let us explore, then, this religious dimension of experience by analyzing a concept which is common to all contemporary psychology, the "self-image."

Every person has a way in which he sees himself in relation to others, a "self-image." The "image" is not something exclusively or even primarily intellectual, sharply defined, and fully present to consciousness. It is not without structure, for as we begin to explore it consciously we often discover its sources and its outlines with disturbing clarity; but only in rare moments is this structure consciously outlined before us. It is constituted by our feelings about ourselves, and others' feelings about us as we have taken those feelings into ourselves. It includes our sense of our role in life, our capacities, and our inferiorities. It includes our ideals, and may take the form of an ideal image of the self which is in sharp contrast to the real image, that is, how we "really" feel about ourselves. We know that the image in all its aspects carries a heavy emotional charge. Threats to our self-image are felt as threats to our very being. In a sense they are really that, for our being includes this self-interpretation of what we are.

We know that one of the important things that happen in the therapy of counseling is that we are able to get our self-image Out before us so that we can see it for what it is. If there is a discrepancy between the ideal and the actual self-image, we can become aware of it. What is false in the self-image, that is, what does not accord with our knowledge or sense of reality, what is intolerably beyond our power to sustain, what has been created in order to protect us from hurts, and what reflects our genuine self -- all this can in a measure be brought into the light of a new judgment. This reordering of the self-image is a fundamental aspect of our growth into maturity.

We have now to ask about the place of the counselor in this process of bringing the self-image to light. We all know that "talking it out" with an understanding person can help. We know more clearly now that it is important for that person to be one in whose presence we are not afraid to disclose ourselves, and one who will listen patiently for what we really are seeking to disclose. When these conditions are fulfilled, healing is more likely.

How does healing come? Why is it not easier to face ourselves when we are alone and need fear no judgment from someone else? Why is it so difficult to face ourselves alone, and what is this need to have another to

whom we can tell what needs to be told? These questions put us on the track of the dynamics of change in the self.

Some of the counselor's functions are obvious. He is someone to talk to, so that we can hear what we say as a communication to another person. The counselor may help to interpret what we say, and his questions may help us to come out with it. But these elements are not the whole. The deeper truth, as Freud discovered, is that there is something in the personal relationship being established which has power to release the self and lead to self-understanding. Freud says in his *General Lectures on Psychoanalysis* (the first version of those lectures):

The outcome in this struggle is not decided by his [the patient's] intellectual insight. . . it is neither strong enough nor free enough to accomplish such a thing, but solely by his relationship to the physician.¹²

We see this truth illustrated in the case of Mrs. Oak. One of the decisive disclosures in the case is her testimony that the crux of the healing process was her discovery one day that the counselor really cared about her finding her way through. Much attention is being given to this aspect of the counseling situation. Existential psychotherapy has as one of its special emphases the counselor's active role in venturing upon a real personal relationship where feelings must be disclosed on both sides.

Freud supplied a major insight into the dynamics of this relationship in his discovery of the "transference," "A patient can be influenced only so far as he invests objects with *libido*."¹³ What happens, in Freudian theory, is that the natural love power becomes frustrated and is not creatively expressed because of the fears and inhibitions which arise in the infantile situation. The counselor provides a new object for the expression of the *libido*, an object who is a person who will not reject the struggling self. The patient can, so to speak, discharge both his love and his hostility upon the counselor and this has power to objectify these profound feelings. In time this relationship becomes a transition stage toward the patient's discovery of an adequate object of his love, and one in accordance with reality. I am aware that there are many complexities in the transference, and that the client-centered therapists have rejected the Freudian emphasis upon it. But the point that the counselor enters into a relationship in which the emotional factors of the client's attitude toward him are of basic importance is one upon which psychological theories agree.

So far, then, we see how the self-image can be objectified in the personal relationship where it can be both fully acknowledged and transformed. We need not pursue the technical description of this process further, important as its aspects are to a full theory of counseling. Our theological concern leads now to the proposal that all interpretation of the self-image and its transformation is incomplete, and in a sense misleading, unless we recognize the dimension of the search for the real world.

The religious question is inescapable in an adequate theory of the self-image. Let us return to the experience of Mrs. Oak for a clue. There is an interesting remark in an early interview in which she speaks about the daughter with whom she is having so much trouble. The daughter represents the real world which must be met, and the relation to her involves the meaning of the mother's life. She says of the daughter, "I have made this girl my only link with life."¹⁴

We see that the self-image is never *only* a self-image, it is an understanding of life. What the self is seeking within itself can never be found apart from the finding of reality beyond the self. We know who we are and what we are when we discover what we belong to. I do not mean that we are always occupied with metaphysical reflection when we think about ourselves. I mean that in the depth of our self-searching we cannot avoid coming upon the ultimate religious questions: What is life? Why are we born? What does it mean that we learn to love and care for life and then we die? What makes all the pain and struggle worth while, if anything does?

When we see that there can be no self-understanding apart from some grasp of Origin and Destiny, an understanding which certainly includes an acknowledgment of what is unknown in both Origin and Destiny, then the counselor with whom we seek self-understanding takes on a new significance. He is there, not only as trained physician, or professional psychologist, or as ecclesiastically authorized pastor. He represents that world with which the person must come to terms. He is the bearer of some truth about life which must be grasped, because to lose it is to lose everything. And this may be so even when the counselor himself is not aware of what he means to the searching person before him.

We will miss the point of this view of the counselor if we try to

conceive his role primarily in relation to his conscious analysis of the patient's problems. All that is important, but the counselor is not related to a patient primarily as an illustration of a general principle or as an oracle of wisdom. Indeed we know that where the patient thinks of the counselor in this way some necessary elements in the healing situation are lacking. It is vital for the pastor to realize how strong and pervasive the positive and negative attitudes toward the pastoral office may be, often in the same person. What we are pointing out is that every deep personal relationship is set in a context where each person is continually being moved to turn his attention to the reality which stands over against and between the persons. When someone comes to a counselor for help, he is searching for some reason to go on living. Unless there is some hope, and some new possibility beyond the present struggle, there is no reason for his coming. As William Ernest Dillingham has remarked, if the counselor sees no meaning for living, then he is the one who is in need of help, whatever is to be said of the person who comes to him.¹⁵

In the case of Mrs. Oak there occurs a poignant disclosure of this significance of the counselor in something she says after the interviews have led her a long way toward a new life. She says to him, "You are my love." This statement is not sentimentality, but the strictest realism. She has begun to discover the solid substance of her own being in this possibility of love which is incarnate in the other person. He has, for the moment, become the focus of reality without which she cannot live.

Say then that human relationships are never dyadic, but always triadic. There is a reality which stands *between* the persons, and that reality, to keep our terms neutral for the moment, is the meaning of existence as it really is. It is what sets the bounds and establishes the possibilities of our being. When Mrs. Oak comes to the resolution of her problem, we recall, she speaks in religious terms. The new way means to "rejoice and be exceedingly glad" with the world going to pieces. She identifies this as "mystical" experience, without elaborating any theological explanation of it. But we see that what has taken place has been a transaction not only between herself and the counselor, but with a reality which is neither of them, nor the two together, but that which holds, measures, and justifies them in one world of meaning.

IV. Christ -- The Man Between

We shall now give a theological interpretation of the counseling relationship which goes beyond what psychology can affirm. What we

have said so far about the structure of the self-image is, I believe, truth which can be discovered in every psychological inquiry into the nature of the self. Rollo May has put us particularly in his debt by his insistence that an "ontology of human existence" is required even with the strict limits of psychological theory.¹⁶ But now we go beyond the general doctrine of man to the Christian answer to the religious question. Our interpretation of the self-image becomes theological when we speak from within the faith of the Church and say that the objective reality which stands between persons is God made personal and available to us in Jesus Christ. What men seek is what can make life whole. It must be reality present to us as truth and as power. That is, what men are really searching for is the Christ, the personal presence of God in human life.

Our question about the Christ, we see, has a double aspect. On the one hand, we seek a true knowledge of what we are. Christ is the person who discloses us to ourselves. On the other hand, he is the New Man, the one who opens the way to what we can become. He is one of us, tempted in all points as we are, yet he bears the courage and love which can transform us. It is Christ who is the Third Man in every human relationship.

Consider three aspects of this view of how we know ourselves through Christ.

First, there is the Christian understanding of the mode of our knowledge of God. It is his personal disclosure in human life which establishes our knowledge of him and of ourselves. God is more than pure form or abstract principle. He is the One who calls us into personal communion with him. We must indeed be careful in using personal symbols for God. They can be so reduced to finite dimensions that they lose their significance even for expressing our personal relationship to him. Tillich rightly warns us:

The criticism by psychology and sociology of personalistic symbols for man's relation to God must be taken seriously by theologians. It must be acknowledged that the two central symbols, Lord and Father, are stumbling blocks for many people because theologians and preachers have been unwilling to listen to the often shocking insights into psychological consequences of the traditional use of these symbols.¹⁷

To say that God is personal for us in Jesus Christ does not eliminate the mystery of the Father's being. What we know in Jesus Christ is that God loves us in a way which is reflected in, but transcends, our human understanding. St. Paul says that it is only at the end that we will know as we are known, thus asserting both our personal knowledge of God and the limits of that knowledge (I Cor. 13-12).

Second, to see Christ as the Third Man relating each man to his neighbor and to God is to say that human history is the story of the fall from a loving relationship into the actual estrangement of sin and its consequences. We see those consequences beating upon the Christ in the story of his life and death. In Paul's daring word, "God . . . made him to be sin who knew no sin" (II Cor. 5:21). What the New Testament requires of us is an acknowledgment of the distortion which sin produces in man's understanding of himself. Think of the ways in which the name and authority of Jesus have been used to justify every sort of human cruelty. Christians do not all see Christ in the same way. The story of the New Testament should remind us that even our knowledge of him bears the marks of our distorted self-images, which always threaten to separate us from others. Somerset Maugham, who certainly has no theological ax to grind, could be documenting the doctrine of original sin in psychological terms when he writes:

When we come to judge others, it is not by ourselves that we judge them, but by an image that we have formed of ourselves from which we have left out everything that offends our vanity or would discredit us in the eyes of the world.¹⁸

The relation to Christ should bring a continual correction of our self-images.

In the third place, to see Christ as the reality which stands between man and man means that there is given to each life the possibility of a new way which involves a restoration to our right mind and the freedom to become a new person.

One of the important discoveries in the experience of counseling is that for a person to begin the search for himself is like facing death. In one sense it is that quite literally, the death of that self-interpretation which he has lived upon and cherished through the years. Now it is threatened.

If it crumbles, he faces the world with no supports. This is a shattering and oft-times terrifying experience. Anyone who has been there knows.

We need not be surprised, therefore, that the biblical words of death and resurrection occur quite readily to the pastor in thinking about the care of souls. The new life in Christ is the discovery of a new self on the other side of an old existence which must be let go.

True, the Christian symbol of resurrection is associated directly with immortality, that is, with life beyond physical death, but we should not forget that the Apostle Paul and the Fourth Evangelist see much more in it. "Reckon ye also yourselves to be dead unto sin, but alive unto God . . ." (Rom. 6:11). "You died, and your life is hid with Christ in God" (Col. 3:3). "This is life eternal, that they might know thee the only true God, and Jesus Christ, whom thou hast sent" (John 17:3). These are assertions of the resurrected life as present experience. They anticipate the immortality of participation in the love of God, but they begin now with a new life in which sin has been exposed and we have been reconciled.

We have been seeking to understand the structure of human life as a history of personal relationships in which God's grace works as transforming power. God's grace is his love in action.¹⁹ To have some insight into the conditions through which God works is in no way to achieve control over grace. It is only to see a little way into the situation, and to enable us at times to keep from obstructing God's working. We know very little about the conditions which determine how God may work with us, and we cannot set limits to his working under any conditions. But we do know that the spirit of loyalty to other persons, of openness to being transformed ourselves, and a willingness to endure the pain of risking ourselves in the search for the truth, are among those conditions.

I must guard against one possible misunderstanding of the position here taken. By asserting this Christological interpretation of the pastoral relationship, one might seem to be offering an alternative to that patient exploration of the specific problems and emotional patterns of people's lives which psychiatrists and other counselors carry on. But this would be a gross misunderstanding of the position. I propose no substitution of piety for psychiatry. Let us keep our theological sights clean. Jesus Christ entered fully into our humanity. He took it all, with its endless complexities and problems, upon himself. He offered no simple way out. What he offered was the spirit of love acting in self-identification

with human needs. Therefore, wherever we are honestly probing for reality, with psychological instruments or others, Christ is already present. The Christian pastor will find nothing alien to his concern in any human experience, in so far as his limitations of skill and human insight will permit. When psychologists speak of "regression in the service of the ego," they are describing the return to the primitive and elemental roots of personal development as the way to discovering and affirming our real selves. The pastor does not try to avoid this process. He is not there just to help a person "scale the heights"; he is there to walk with him in the valley of the shadow of death, for Christ has walked there before ever we did. What this means in facing the darker aspects of human experience we shall see in the next chapter.

Notes:

1. Recent developments of existentialist theories in psychotherapy are a case in point. See Rollo May *et al.*, *Existence* (New York: Basic Books, 1958); and H. Mullah and I. A. Sangiuliano, 'Interpretation as Existence in Analysis,' in *Psychoanalysis and Psychoanalytic Review*, Vol. 45, Nos. 1-2 (1958).
2. Cf. Seward Hiltner, *Pastoral Counseling* (New York: and Nashville: Abingdon Press, 1949).
3. C. G. Jung, *Psychology and Religion* (New Haven: Yale University Press, 1938), p. 114.
4. C. G. Jung, *Answer to Job* (London: Routledge and Kegan Paul), 1954.
5. Professor Paul Ricoeur of the Sorbonne took this view in a seminar at Columbia University in 1958.
6. Carl R. Rogers, 'The Case of Mrs. Oak: A Research Analysis,' in *Psychotherapy and Personality Change*, edited by Carl R. Rogers and Rosalind F. Dymond (Chicago: University of Chicago Press, 1954).
7. *Ibid.*, p. 268.
8. *Ibid.*, p. 324.

9. *Ibid.*, p. 333.

10. *Ibid.*, p. 337

11. *Ibid.*, p. 342. (The numbering of these selected paragraphs is my own.)

12. S. Freud, *A General Introduction to Psychoanalysis*, Eng. trans. (New York: Liveright, 1935). p. 387. (Perma Books ed., p. 453.)

13. *Ibid.*, p. 387.

14. *The Case of Mrs. Oak*, p. 311.

15. William Ernest Hocking, *Science and the Idea of God* (Chapel Hill: University of North Carolina Press, 1944), p. 41.

16. Rollo May in a public lecture given at Union Theological Seminary, New York, April 6, 1959.

17. Paul Tillich, *Systematic Theology*, Vol. I (Chicago: University of Chicago Press. 1951), p. 288.

18. Somerset Maugham, *The Summing Up* (New York: New American Library edition, 1946). p. 36.

19. Cf. H. Wheeler Robinson. *Redemption and Revelation* (New York: Harper & Brothers, 1942), p. 271.

[return to religion-online](#)

The Minister and the Care of Souls by Daniel Day Williams

Daniel Day Williams was associate professor of Christian theology in the Federated theological Faculty of the University of Chicago and the Chicago Theological Seminary, then Professor of Theology at the Union Theological Seminary in New York City. Published by Harper & Row, New York, Hagerstown, San Francisco, London, 1954. This material was prepared for Religion Online by Ted and Winnie Brock.

Chapter 4: Forgiveness, Judgment and Acceptance

We have offered a Christological interpretation of personal relationships. When a broken self finds healing and strength, the healing power belongs neither to the self nor to another who acts as psychiatrist or pastor. It belongs to a power operative in their relationship. That power is God, who as we know him in the Christian faith, is revealed to us in Jesus Christ, the Third Man, who discloses the truth about our humanity in its need and in its hope.

Christian affirmation about the work of Christ in transforming men is interpreted in the doctrines of atonement. God has given his son to die for us, and through him the grace of forgiveness has become the redemptive power in life. I propose now to ask whether some light on the meaning of atonement may come from the new perspectives in pastoral care. None of the traditional doctrines of atonement has been quite satisfying to the Church or to Christian faith. We cannot replace those traditional theories. They all reflect aspects of the truth. But we can, I believe, get further light on what they try to say by giving attention to the personal experience of forgiveness and renewal.

We are dealing here with the very difficult questions of the relation of psychological concepts of healing to ultimate affirmations of faith in God and his grace. Therefore, it will be well to begin our analysis by

setting alongside each other two accounts of release from the burden of guilt, one theological and one psychological. Then we can ask what light they may throw upon each other.

I. Grace as Forgiveness

To begin with the theological account: in the Christian faith every self bears both the dignity and the risks of freedom. As creature the self stands before the Creator, not with an unqualified freedom, but with a margin of personal response. We are free to love God and our neighbor, and such love is perfect freedom for it is the fulfillment of our being. But in our freedom we may violate the spirit of love. We may resist our own fulfillment. Every self does.

There is a history of sin, which, in Christian faith, is always misused freedom. It is a history in which all are involved, and it is a history for each individual, for so long as we are human we are never completely dominated by the social group. The story of sin is the course which the soul runs as it turns away from life with God and his love, and seeks life on terms of its own making. The three classic descriptions of the root sin all throw light upon it. They are: unbelief, or lack of trust in God; *hybris*, man's elevation of himself as usurper of God's place; and concupiscence, the turning of the self upon itself to feed upon its own gratifications. Sin is violation of our essential nature, therefore it always results in a state of inner dividedness. We are at war with ourselves as well as with God. Here is the theological understanding of why men turn to a deceitful self-glorification or to self-destruction. We defy God by asserting our own power and goodness as absolute, or we try to flee from ourselves.

This analysis helps to explain why much self-glorification conceals an element of self-destruction. We must hide the truth that we are not so strong or self-sufficient as we profess. This concealment may be very deep, and it is greatly reinforced by collective pride. Reinhold Niebuhr has depicted so well the way in which both our individual pride and our individual weakness may find compensation in glorifying the power and virtue of the group to which we belong. Yet the element of self-rejection in sin will usually be found if we dig deeply enough. And to complete the dialectic, this very self-rejection may draw strength from a defiance of life and God. One of John Barrymore's friends, discussing the great actor's behavior in his last years, said,

And I wish to tell you now that my opinion of his character. . . . is this: When he sneered at and abused himself beyond the tolerance of the crowd, it was not done through weakness but through strength, a defiance of God.¹

The Christian description of this divided self has always used the image of the self's bondage, without losing sight of the truth that this bondage is guilt. We are responsible, yet we become helpless to extricate ourselves from the maelstrom of our distorted selfhood. Let us not accept this assertion of the reality of man's guilt as something obvious. There are great perplexities here. There is, for one thing, the variety of human experience. There is the history of each life as it is influenced by other lives, and the fact of our mutual involvement in destructive action. If, for example, we are dealing with a juvenile delinquent, at what point are we to see this fourteen-year-old boy as responsible in spite of the social misery and disorder or family disintegration in which his life may be lived? Who is delinquent? Parents, society, or the individual? Again, we must see that sin is a corruption at the root of our being, if we are to have any right understanding of it. What we call "sins," particular wrong actions, are for the most part to be understood as symptoms of the fundamental disorder which lies deep in the spirit.

It is of critical importance when we interpret sin that we keep our affirmation of real guilt and our high view of man together. In the Christian faith, so long as we are real persons we are never wholly at the mercy of our neuroses or maladjustments or purely external influences. Real guilt is the obverse side of the dignity of freedom. An important part of self-clarification is the clear acceptance of personal responsibility, not only for the future, but for the whole of one's life. To shoulder this responsibility and yet to recognize how our freedom is qualified by what we cannot control is a delicate and important aspect of the struggle for maturity.

The Christian Gospel, the Good News, is that there is a way through the bondage of the self. Although we can find neither the insight nor the will to escape, God has come to us from beyond ourselves to break up our ill-founded self-assurance, and our despair. He has disclosed his forgiveness and his healing power. We can be restored to our rightful minds. It is this action of God which has come to its decisive climax in the story of Jesus, in whom he has opened the way for us. God in his love has come where we are, and walked the tragic, hate-ridden paths of

human history. He took the consequences of sin upon himself in loneliness, sweat, and anguish. Jesus is the man of God, standing loyally by the Father's purpose, and loyally by the Father's children, who have lost their way. It is in Jesus' giving of himself that we begin to know in depth what God's grace truly is. So we speak of his action in Jesus Christ as the atonement for our sin. Through what he has done, reconciled men can begin to live a new life and love one another as God has loved them.

The traditional theories of the atonement all attempt some accounting of this supreme mystery of grace. Each grasps some aspect of the truth, the ransom theory, the debt of honor theory, the moral influence theory, but none exhausts it. Even to mention them is to recognize how long and inconclusive the discussion has been. It is noteworthy that the Christian Church has never arrived at one ecumenical and orthodox statement of the meaning of the atonement. It is as if the reality is such that it stubbornly refuses to be confined in a doctrine. Yet all the theories hold that there is given to us from beyond ourselves a new relationship to God which empowers us to live in a new way. This power is grace. It does not come in the first instance as a summons to take heart, and to gird up our moral wills, but rather as an invitation to confess our inability to release ourselves from bondage, a call to open ourselves to a love which is freely given, which has never let us go, and which is ours on the sole condition that we are willing to trust the God who so loves us.

II. The Psychological Account of Personal Release

After this brief statement of the Christian account of reconciliation of the self we turn to the psychological account of the frustrated personality and the way to its release. Here we find a story which runs with a certain analogy to the Christian account of sin and the new life. Let us tell it also briefly before we ask how far these two views may be related to each other.

The theme of the self's inner conflict and its bondage to powers which cannot be broken by effort appears again in the psychological story of mental illness. What happens is that the freedom of the self and its power to maintain a basic integrity of thought and feeling are disrupted. It is as if the natural growth of the person has become blocked. The accounts of this blocking range all the way from Freud's theory of the *Oedipus complex* to Jung's theory of the splitting off of the conscious

life from its integration with its creative source in the one great stream of psychic life which has its major symbols or archetypes of meaning.²

The blocking of the self from its potential growth manifests itself in the sick personality as a loss of "self-possession." There is unresolved inner conflict. The person cannot handle his emotional life. He builds increasing defenses against the world outside and against admitting his real state. His condition can indeed be described as a kind of bondage, for a part of the personality appears to take over for the whole. We say he "acts compulsively," or that he "loses objectivity." Anxiety functions no longer as a creative awareness of danger, but as a destructive force sweeping away intelligent self-direction.

To be sure, there are many kinds of psychic illness, and much that is still completely baffling about them. And where something is known about how the therapy of personal counseling may help, there is still much we do not know about how this happens. But some of the essentials of healing through personal counseling are known. There is the presence of a psychiatrist or pastor, or some other person to whom we can speak about the feelings and fears which are the symptoms of our unrest, and perhaps ultimately we can begin to speak about those things which are the roots of our anxiety. This requires a patient exploration of the recesses of experience, both past and present. It is a reliving of what we have been as we search for a new interpretation of what it means. When this searching takes place in an atmosphere which does not threaten the person with rejection, no matter what he may disclose; when there is the wisdom and technical knowledge required to help the person to a new interpretation; and above all, when the counselor is able to communicate his own willingness to enter with this person into the new orientation toward which he is moving, there can take place (certainly it does not always happen) a reorganization of the personality. Hidden strengths in the self appear. Those things which have masked the real person are stripped off. The power to shape one's own life is reasserted. We say that the self has become free.

In all such accounts of psychological therapy there is overwhelming evidence that the ability of the counselor in some way to become a means of the self-expression for the other is of crucial importance, and that means the counselor's ability to take the feelings of the other sympathetically into his own being. It is this "taking in of the feelings of the other" to which we usually refer as psychological "acceptance."

